Operational Update

Dan Brooker, Group COO

cintra™

Compliance

Working to make our systems more robust

On-Premise

Cloud Hosted

No More VPN / IP Sec
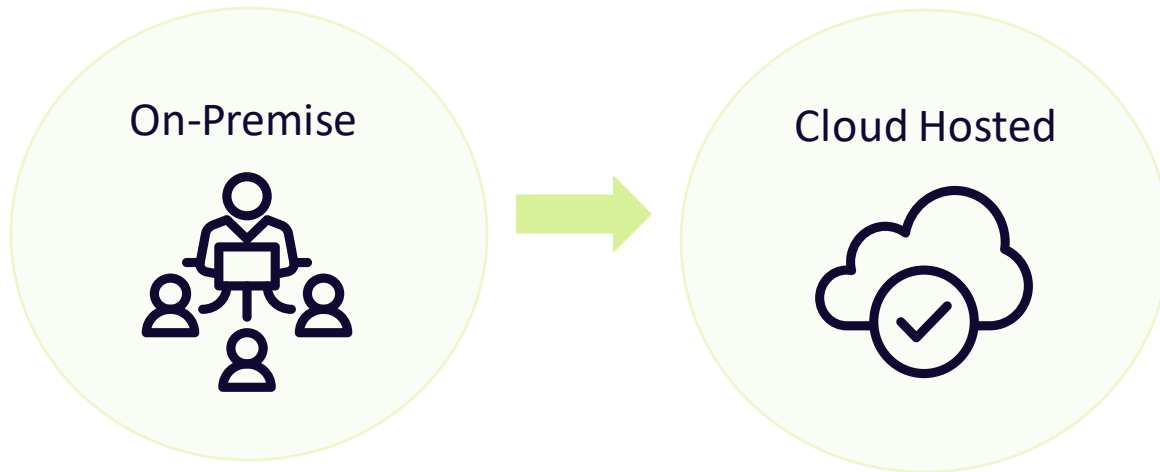
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Compliance

Current accreditations being rolled out across the group + new ones coming

Outsourced Services

New product features + better processes and focus = happier customers!

Cloud Developments & Adoption

- Submit button on cloud

- Education features

- Employee hub for new implementations

- Calculate button on cloud

- One-off payment wizard

- Reporting Beta

- Period selection

Core Outsourced Service NPS
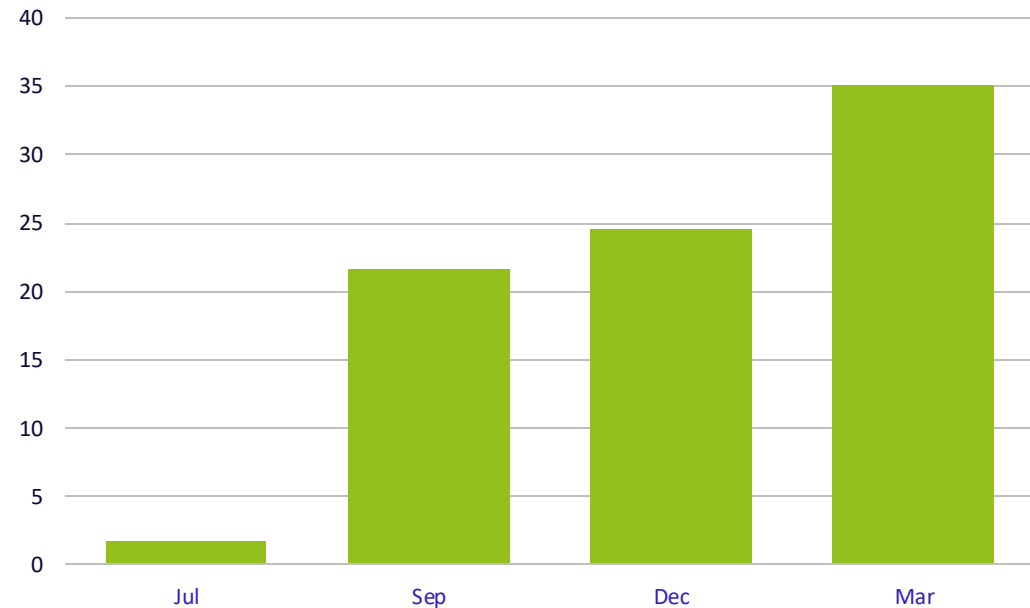
Migrations

2 new businesses fully functioning on Cintra

Online Payrolls

- 159 payrolls
- 5,703 payslips
- 7 staff

Just Payrolls

- 250 payrolls
- 6,730 payslips
- 9 staff

= More coverage and more capacity

Support

New systems now in place to help clients solve issues quicker

Zendesk Support Software

Help-site

Status Page

Thank you

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